

A black and white photograph of a woman with shoulder-length hair, wearing a white lab coat, focused on her work. She is using a small, handheld tool to work on a component of a dental device. The background shows a laboratory or workshop environment with various pieces of equipment, including a microscope and other dental tools. The lighting is soft, highlighting the woman's concentration.

RaySafe Service Program

SERVICE SATISFACTION DELIVERED

Unfors RaySafe is leading the way in radiation technology. We serve thousands of customers all over the world, every day, not only with high quality instruments but also with top-notch service and calibration. Our state-of-the-art, ISO-certified service facilities in the US and Europe are staffed by experts who deliver fast, reliable and comprehensive calibration and service. As a world-class service provider, our references and calibration certificates are NIST and PTB traceable.

Certified according to:
ISO 9001
ISO 13485
ISO 14001
ISO 17025

ACCURACY REQUIRES A CALIBRATED INSTRUMENT

To protect patients and medical staff, most national and international regulations require annual calibration of X-ray equipment. To ensure the validity of these checks, it is important to calibrate your test equipment once a year. Regular checks increase the credibility of your X-ray equipment and offer increased radiation protection for patients and medical staff.



RaySafe ThinX



RaySafe Solo



RaySafe X2



RaySafe Xi

SIX STEPS TO SERVICE SATISFACTION

Service Requested

Complete a service request form at raysafe.com/support.

Incoming inspection

We perform a visual and electrical inspection. We also provide “as found” arrival calibration data to ensure traceability.

Product enhancements

Firmware update with improved functional features, replacement of cables, chargers, case as needed.



JOIN THE RAYSAFE SERVICE PROGRAM

If you are a proud owner of a RaySafe X2, RaySafe X2 Solo, RaySafe ThinX, RaySafe Solo, or RaySafe Xi, the RaySafe Service Program is the optimal way to protect your investment for the future. For a predictable, annual fee, we inspect and then calibrate your instrument, upgrade the firmware, perform any needed repairs or replacements, and extend your warranty another year – for up to 8 years. We provide priority turnaround time. Send in your instrument annually and the RaySafe Service Program will ensure that it keeps performing and looking like new year after year.

Calibrated and adjusted

Only we can calibrate and adjust our instruments. “As left” calibration certificates are NIST/PTB traceable.

Quality controlled

The instrument must pass final quality control before being sent back. All documentation is delivered with the instrument.

Satisfaction delivered

You will receive your instrument, performing and looking like new, with another year of extended warranty.

Unfors RaySafe offers comprehensive solutions for the X-ray room to measure the performance of X-ray equipment, to monitor medical staff dose in real-time and to manage X-ray radiation for the benefit of the patient. RaySafe helps you avoid unnecessary radiation.

Unfors Instruments has changed its name to Unfors RaySafe
www.raysafe.com

